

# Action Taken to Date

- **March 2020:** Bus service levels reduced to 50% city-wide;
- **March 2020:** Cost mitigations immediately implemented, resulting in \$12.8 M in operating savings for 2020 and \$20.4 M in capital deferrals;
- **June 2020:** Transit Commission approves recovery plan based on Public Health guidelines, Provincial 3-stage guidelines and corporate recovery plan; bus service restored to full network;
- **November 2020:** Draft budget includes \$30 M in cost reductions, up to \$90 M in capital budget adjustments, and Plans A, B and C which provide options if ridership and other levels of government funding are not in place. Commission and Council approve the draft budget with no service reductions;
- **2020 COVID Funding:** \$108.3 M for April 1 to December 31, residual pressures from March 2020 of \$3.6 M not covered; and
- **March 2021:** With continued pandemic outbreaks affecting Ottawa's status and ridership numbers, proactive service adjustments are implemented, resulting in \$5.5 M in savings for 2021 and \$11 M for 2022, if needed; and
- **April Transit Commission:** Staff will table service adjustment criteria.